

# Allegiance

(Heritage Bay DVS FS)

- Freestanding Direct Vent
- Residential or Mobile Home
- Natural Gas or Propane
  - -- Contact local building or fire officials about restrictions and installation inspection requirements in your area.
  - -- Save these instructions

**WARNING**: If the information in this manual is not followed exactly, a fire or explosion may result causing property damage, personal injury or loss of life.

- Do not store or use gasoline or other flammable vapors and liquids in the vicinity of this or any other appliance.

#### - WHAT TO DO IF YOU SMELL GAS

- Do not try to light any appliance.
- Do not touch any electrical switch; do not use any phone in your building.
- Immediately call gas supplier from a neighbor's phone. Follow the gas supplier's instructions.
- If you cannot reach your gas supplier, call the fire department.
- Installation and service must be performed by a qualified installer, service agency or the gas supplier.

- December, 1999 -





\$10.00

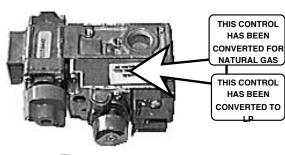
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## **Safety Precautions**



#### IF YOU SMELL GAS:

- Do not light any appliance
- Extinguish any open flame
- Do not touch any electrical switch or plug or unplug anything
- \* Open windows and vacate building
- Call gas supplier from neighbor's house, if not reached, call fire department
- This unit must be installed by a qualified installer to prevent the possibility of an explosion. Your dealer will know the requirements in your area and can inform you of those people considered qualified. The room heater should be inspected before use and at least annually by a qualified service person. More frequent cleaning may be required due to excessive lint from carpeting, bedding material, etc.
- The instructions in this manual must be strictly adhered to. Do not use makeshift methods or compromise in the installation. Improper installation will void the warranty and safety listing.



This heater is either approved for natural gas (NG) or propane (LP). Burning the incorrect fuel will void the warranty and safety listing and may cause an extreme safety hazard. Check the label above the gas control valve to make sure it matches the fuel being used. Direct questions about the type of fuel used to your dealer.



Contact your local building officials to obtain a permit and information on any installation restrictions or inspection requirements in your area. Notify your insurance company of this heater as well.



It is imperative that control compartments, screens, or circulating air passageways of the heater be kept clean and free of obstructions. These areas provide the air necessary for safe operation.

- Gas
- Do not store or use gasoline or other flammable liquids in the vicinity of this heater.
- Keep all furniture or other combustible items at least 36" away from the front of the heater.



If the flame becomes sooty, dark orange in color, or extremely tall, do not operate the heater. Call your dealer and arrange for proper servicing.



Do not operate the heater if it is not operating properly in any fashion or if you are uncertain. Call your dealer for a full explanation of your heater and what to expect.



Do not operate if any portion of the heater was submerged in water or if any corrosion occurs.



## Safety Precautions













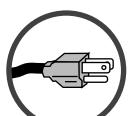
- Do not place clothing or other flammable items on or near the heater. Because this heater can be controlled by a thermostat there is a possibility of the heater turning on and igniting any items placed on or near it.
- The door (glass) should only be opened while lighting the pilot or conducting service. Damaged glass must be replaced.
- Any safety screen or guard removed for servicing must be replaced prior to operating the heater.
- Operate the heater according to the instructions included in this manual.
- If the main burners do not start correctly turn the gas off at the gas control valve and call your dealer for service.
  - This unit is not for use with solid fuel
- Do not place anything inside the firebox (except the included fiber logs).
- If the fiber logs become damaged, replace with Travis Industries log set.
- Do not touch the hot surfaces of the heater. Educate all children of the danger of a hightemperature heater. Young children should be supervised when they are in the same room as the heater.
  - Instruct everyone in the house how to shut gas off to the appliance and at the gas main shutoff valve. The gas main shutoff valve is usually next to the gas meter or propane tank and requires a wrench to shut off.













Light the heater using the built-in piezo igniter. Do not use matches or any other external device to light your heater.

Never remove, replace, modify or substitute any part of the heater unless

instructions are given in this manual. All other work must be done by a trained technician. Don't modify or replace orifices.

- Allow the heater to cool before carrying out any maintenance or cleaning.
- The pilot flame must contact the thermopile and thermocouple (see the illustration to the left). If it does not, turn the gas control valve to "OFF" and call your dealer.
  - Do not throw this manual away. This manual has important operating and maintenance instructions that you will need at a later time. Always follow the instructions in this manual.
  - Plug the heater into a 120V grounded electrical outlet. Do not remove the grounding plug.
- Don't route the electrical cord in front of, over, or under the heater
- Travis Industries, Inc. grants no warranty, implied or stated, for the installation or maintenance of your heater, and assumes no responsibility of any consequential damage(s).

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#### **Installation**

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Safety Label

## **Specifications**

- Freestanding Stove
- Residential or Mobile Home
- Horizontal or Vertical Vent

#### Features:

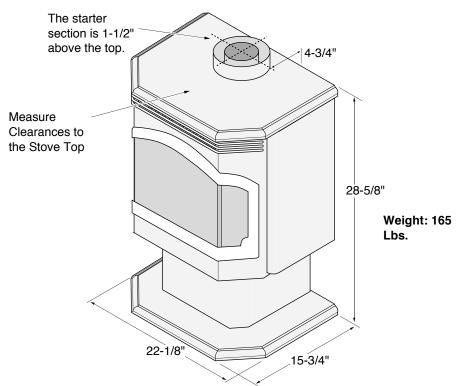
- Works During Power Outages
- Realistic "Wood Fire" Look
- Optional Thermostat or Remote Control
- Variable-Rate Heat Output
- Optional Blower

## Heating Specifications:

Approximate Heating Capacity (in square feet)*		
Input from Low to High (in BTU's per hour)	15,500 to 31,000	
Steady State Efficiency	up to 80%	
AFUE	70%	

- Heating capacity will vary depending on the home's floor plan, degree of insulation, and the outside temperature.
- \*\* Efficiency rating is a product of thermal efficiency rating determined under continuous operation independent of installed system. To measure the net BTU's, multiply the BTU input by the efficiency percentage.

### **Dimensions:**



## **Electrical Specifications (for optional blower)**

#### Fuel:

This heater is shipped in natural gas (NG) configuration but may be converted to propane (LP) using the included LP conversion kit. The sticker on top of the gas control valve will verify the correct fuel.

### Installation Warnings

- ! Failure to follow all of the requirements may result in property damage, bodily injury, or even death.
- ! This heater must be installed by a qualified installer who has gone through a training program for the installation of direct vent gas appliances.
- ! This appliance must be installed in accordance with all local codes, if any; if not, follow current ANSI Z223.1 or NFPA 54 in the USA or the current CGA B149 in Canada.
- In Manufactured or Mobile Homes this appliance must be installed to the applicable Mobile Home Standards: CAN/CSA Z240 MH, the Manufactured Home Construction and Safety Standard, Title 24 CFR, Criteria for Manufactured Home Installations, Sites and Communities, and/or ANSI/NFPA 501A. <u>This appliance may be installed in Manufactured Housing only after the home is site located.</u>
- ! This appliance is designed for natural gas or propane (LP). Check the sticker on top of the gas control valve.
- ! All exhaust gases must be vented outside the structure of the living-area. Combustion air is drawn from outside the living-area structure.
- ! Notify your insurance company before hooking up this appliance.
- ! The requirements below are divided into sections all requirements must be met simultaneously.

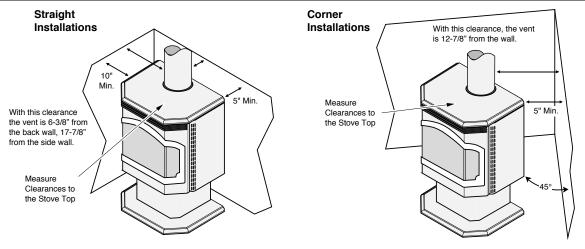
## Packing List

- Allegiance (Heritage Bay DVS FS)
  Owner's Manual
  Log Set with Embers
- Propane Conversion Kit

### Installation Preparation

- HINT: If converting to LP, convert the appliance prior to installation.
- HINT: Install the logs last they are fragile.
- HINT: When determining the location of the stove, locate the wall stude (for horizontal penetrations) and ceiling trusses (for vertical penetrations). You may wish to adjust the stove position slightly to ensure the vent does not intersect with a framing member.
- HINT: Fumes and smoke from the paint curing and oil burning off the steel may occur the first time you start this heater. This is normal. We recommend you open windows to vent the room.

### **Stove Clearances**



### **Mobile Home Requirements**

When the stove is installed in a mobile home, it must be bolted to the floor and the appliance grounded (use the optional blower with a grounded circuit or other suitable grounding method - current ANSI/NFPA 70 or CSA C22.1).

#### **Heater Placement Requirements**

- Heater must be installed on a level surface capable of supporting the heater and vent
- Due to the high temperature of the heater, it should be located out of traffic and away from furniture and draperies. Heater must be placed so no combustibles are within, or can swing within 36" of the front of the heater (e.g. drapes, doors)
- ? When placed in a location where the floor to ceiling height is under 7 feet, the installation is considered an alcove and must meet the following requirements:
  - The alcove floor to ceiling height must be at least 58" tall
  - The alcove must not be more than 45" deep before the ceiling returns to 7'
  - The alcove must be at least 42" wide
- The heater must not be placed so the vents below or above the door, along the sides of heater, or along the back of the heater can become blocked.

#### **Floor Protection Requirements**

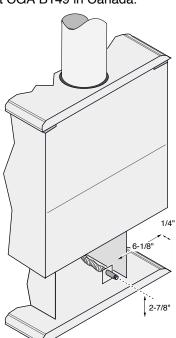
• When the stove is installed directly on carpeting, vinyl or other combustible material other than wood flooring or a high pressure laminate wood floor, the stove must be installed on a metal or wood protection panel extending the full width and depth of the heater (Minimum 22-1/8" wide by 15-5/8" deep).

### Gas Line Installation

- ! The gas line must be installed in accordance with all local codes, if any; if not, follow current ANSI Z223.1 or NFPA 54 in the USA and the current CGA B149 in Canada.
- In the heater and gas control valve must be disconnected from the gas supply piping during any pressure testing of that system at test pressures in excess of 1/2 psig (3.45 kPA). For pressures under 1/2 psig (3.45 kPA), isolate the gas supply piping by closing the manual shutoff valve.
- This heater is designed for natural gas but can be converted to propane. Check the sticker on the top of the gas control valve to verify the correct fuel is used.
- Leak test all gas line joints and the gas control valve prior to and after starting the heater.
- The gas inlet accepts a 3/8" F.P.T. Fitting
- The location of the gas inlet is shown below
- A manual shutoff valve is required for installation (it must be located within 3' (910 mm) of the heater)

#### Gas Inlet Pressure

• With the heater off, the inlet pressure must meet the requirements listed in the table below



- ? If the pressure is not sufficient, make sure the piping used is large enough and the total gas load for the residence does not exceed the amount supplied.
- ? The supply regulator (the regulator that attaches directly to the residence inlet or to the propane tank) should supply gas at the suggested input pressure listed below. Contact the local gas supplier if the regulator is at an improper pressure.

	Standard Input Pressure			
Natural Gas	7" W.C. (1.74 Kpa)			
Propane	11" W.C. (2.73 Kpa)			

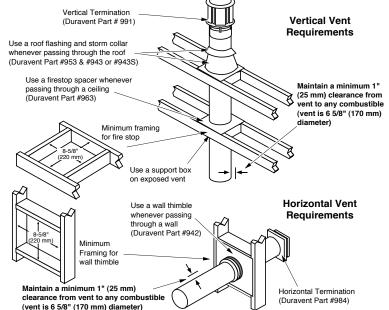
#### **Vent Requirements**

- ! Always maintain the required 1" (25 mm) clearance (air space) to combustible materials to prevent a fire hazard. Do not fill air spaces with insulation.
- ! The gas appliance and vent system must be vented directly to the outside of the building, and never be attached to a chimney serving a separate solid fuel or gas-burning appliance. Each direct vent gas appliance must use it's own separate vent system.

#### **Altitude Considerations**

This heater has been tested at altitudes ranging from sea level to 8,000 feet (2,400 M). In this testing we have found that the heater, with its standard orifice, burns correctly with just an air shutter adjustment.

- ! Failure to adjust the air shutter properly may lead to improper combustion which can create a safety hazard. Consult your dealer or installer if you suspect an improperly adjusted air shutter.
- When the vent passes through a wall, a wall thimble is required. When the vent passes through a ceiling, a support box or firestop is required. When the vent passes through the roof, a roof flashing and storm collar are required. Follow the instructions provided with the vent (from Duravent®) for installing these items.



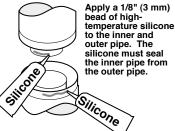
 Use Model GS Direct Vent manufactured by Simpson Dura-Vent <u>only</u> (or the Chimney Conversion Kit - see Addendum #2). Follow the installation instructions included with the vent. For the nearest Simpson Dura-Vent supplier, call (800) 835-4429. Part numbers and descriptions are listed below.

Straight Lengths		Vent Terminations		Penetration, Support Parts	
908B	6" Pipe Length, Black (interior)	981	Snorkel Termination (36" rise)	942	Wall Thimble
907B	9" Pipe Length, Black (interior)	(for baser	nent installations)	940	Optional Wall Thimble Cover
906	12" Pipe Length, Galvanized	982	Snorkel Termination (14" rise)	941	Cathedral Ceiling Support Box
906B	12" Pipe Length, Black (interior)	(for baser	nent installations)	943	Flashing, 0/12 to 6/12 Roof Pitch
904	24" Pipe Length, Galvanized	984	Horizontal Square Termination	943S	Flashing, 7/12 to 12/12 Roof
904B	24" Pipe Length, Black (interior)	950	Vinyl Siding Standoff	Pitch	0.
903	36" Pipe Length, Galvanized	991	Vertical Termination	953	Storm Collar
903B	36" Pipe Length, Black (interior)	Elbows		963	Ceiling Firestop
902	48" Pipe Length, Galvanized			988	Wall Štrap
902B	48" Pipe Length, Black (interior)	990_	90• Elbow		
911B	11" to 14 5/8" Pipe, Adjustable, Black (interior)	990B	90. Elbow, Black (interior)		
UTIE .		945	45° Elbow		
		945B	45° Elbow, Black (interior)		

Apply high-temperature silicone to the inner and outer pipe before assembling the sections (on the male, upper section). This seals the inner pipe from the outer pipe. Slide the sections together and turn 1/4 turn until the sections lock in place. Install three metal screws through each joint to lock the outer section in place (see the instructions included with the vent for further details).

NOTE: You may screw the first section of vent to the appliance.

- Horizontal sections require a 1/4" rise every 12" of travel
- + Exterior Vent Diameter = 6-5/8", Inner Vent Diameter = 4"
- Horizontal sections require non-combustible support every 36" (e.g.: use plumbing tape)



### **Approved Vent Configurations**

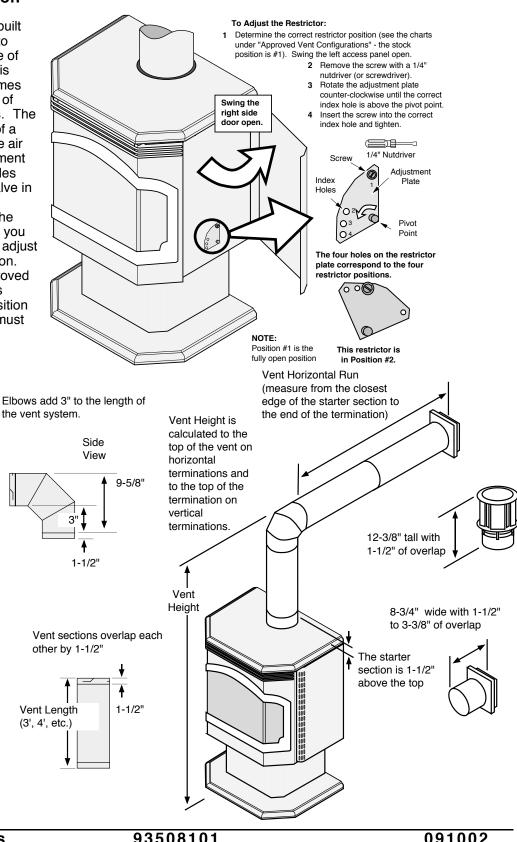
#### **Restrictor Position**

A vent restrictor is built into the appliance to control the flow rate of exhaust gases. This ensures proper flames for the wide variety of vent configurations. The restrictor consists of a butterfly valve in the air inlet and an adjustment plate with index holes used to hold the valve in a fixed position. Depending upon the vent configuration, you may be required to adjust the restrictor position. The charts for approved vent configurations describe which position the vent restrictor must be in.

#### Elbows

2 Elbow maximum (two 45° or two 90°, not one 45° and one 90°)

#### Measuring Vent Lengths



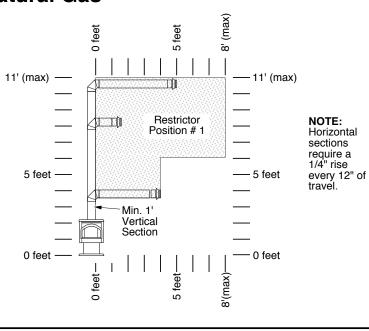
# Approved Venting Configurations for Vertical Terminations with (or without) Two 45° Elbows

(max) feet feet 10' Minimum System Height ō ò ò (with or without offsets) 34' (max) -34' (max) 34' Maximum System Height 8 Restrictor Position # 4 6' Maximum Offset 30 feet - 30 feet The termination must fall within the shaded area shown in the chart. Use the indicated restrictor position. NOTE: Restrictor positions are based upon lab tests. The ideal restrictor position may vary slightly, especially when the termination is near a 25 feet – 25 feet If using offsets, use the table below to calculate the vertical rise and horizontal offset Horizontal termination is near a demarkation line. ffset 20 feet -20 feet Vertical Rise Restrictor ength Position #3 15 feet - 15 feet Restrictor Position # 2 T 8 10 feet \_ 10 feet Offset Length Hor. Offset Vert. Rise 5" 1' None 1' 1' Section 1'7" The maximum offset lengths is two 4' sections. 5 feet – 5 feet 2' Section 1'9" 2' 4" 3' 3' Section 2' 5" 4' Section 3' 2" 3' 8" 4' + 1' Section 3'9" 4' 4" 0 feet -0 feet 4' + 2' Section 4' 6" 5' T (max) feet feet 4' + 3' Section 5' 2" 5'9" 0 ო 4' + 4' Section 6' 6'9" ര

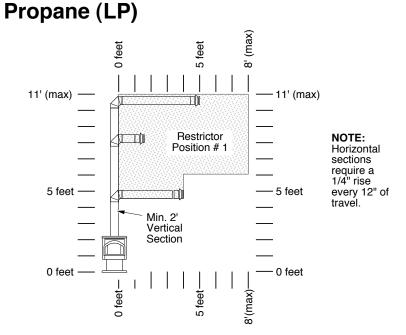
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## Approved Venting Configurations with a Horizontal Termination

- If using a Snorkel Termination (14" or 36") add the snorkel height to the vertical height (snorkel terminations are used primarily for basement installations).
- The termination must fall within the shaded area shown in the chart. Use the indicated restrictor position.

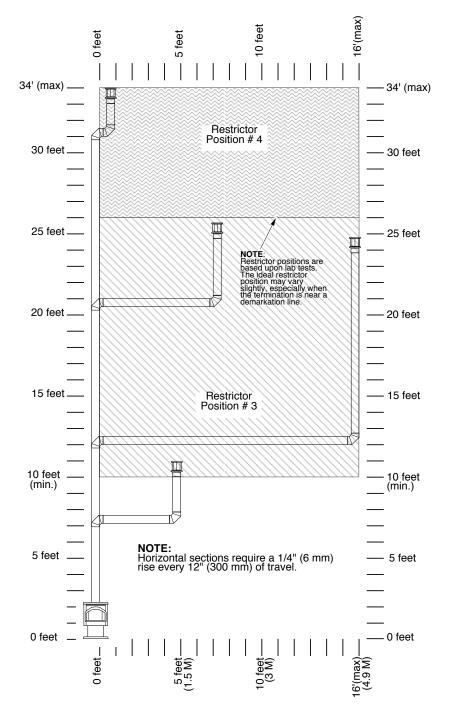


Natural Gas



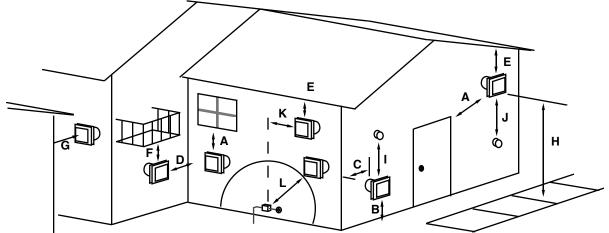
## Approved Venting Configurations for Vertical Terminations with Two 90° Elbows

The termination must fall within the shaded area shown in the chart. Use the indicated restrictor position.



#### Horizontal Vent Termination Requirements (see illustration below)

- A Minimum 12" (300 mm) clearance from any door or window
- B Minimum 12" (300 mm) above any grade, veranda, porch, deck or balcony
- C Minimum 12" (300 mm) from outside corner walls
- D Minimum 12" (300 mm) from inside corner walls
- E Minimum 12" clearance below unventilated soffits or roof surfaces Minimum 18" clearance below ventilated soffits NOTE: Vinyl surfaces require 24"
- F Minimum 18" (450 mm) clearance below a veranda, porch, deck or balcony (must have two open sides)
- G Minimum 48" (1220 mm) clearance from any adjacent building
- H Minimum 84" (2130 mm) clearance above any grade when adjacent to public walkways or driveways NOTE: may not be used over a walkway or driveway shared by an adjacent building
- I Minimum 48" (1220 mm) clearance from any mechanical air supply inlet, 72" (1820 mm) for Canada
- J Minimum 36" (910 mm) clearance above and 48" (1220 mm) below and to the sides of non-mechanical air supply inlet
- K Minimum 36" (910 mm) from the area above the meter/regulator (vent outlet)
- L Minimum 36" (910 mm) from the meter/regulator (vent outlet)



→ NOTE: Measure clearances to the nearest edge of the exhaust hood.

- Use the vinyl siding standoff (#950) when installing on an exterior with vinyl siding.
- · Vent termination must not be located where it will become plugged by snow or other material
- · These clearances meet UMC-1994 and the CNA/CGA-B149 code standards

### Vertical Vent Termination Requirements (see illustration below)

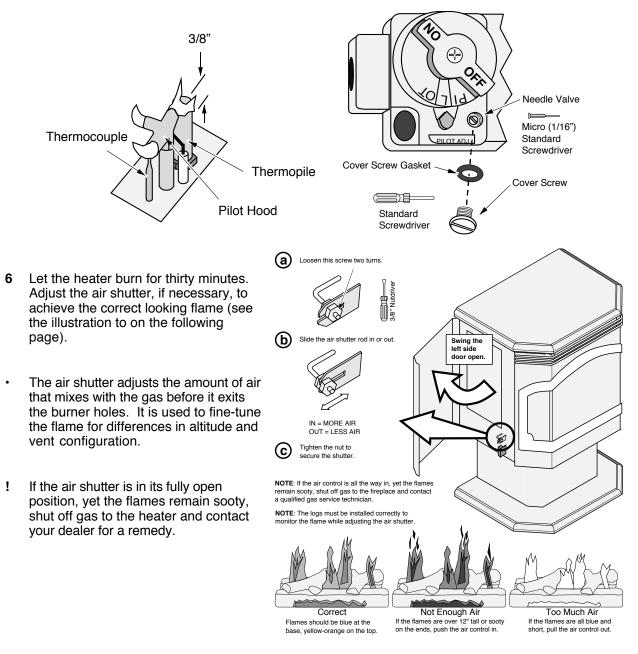
$\bigcirc$			
Use the vertical	Roof Pitch	Minimum Height*	
termination (Part #991)	Flat to 6/12	1' (.3 M)*	
	6/12 to 8/12	1.5' (.45 M)*	* In Canada the
	8/12 to 9/12	2' (.6 M)	vent termination
Use the	9/12 to 10/12	2.5' (.75 M)	must be a
chart to the Height	10/12 to 11/12	3.25' (1 M)	minimum 2' (.6 M)
right to	11/12 to 12/12	4' (1.2 M)	tall and 2' (.6 M)
determine	12/12 to 14/12	5' (1.5 M	above any portion
the required	14/12 to 16/12	6' (1.8 M)	of the roof within
vent Roof	16/12 to 18/12	7' (2.15 M)	10' (3 M) of the
termination / Pitch	18/12 to 20/12	7.5' (2.25 M)	vent.
height.	20/12 or greater	8' (2.45 M)	

#### Finalizing the Installation

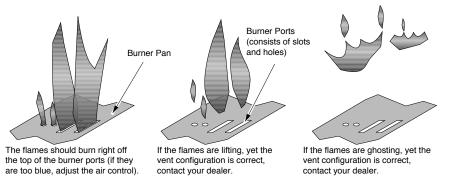
- ! Turn the gas control valve to "OFF" prior to conducting any service.
- 1 Open the door (see page 16)

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- 2 Install the log set and coals (see page 17).
- ! We recommend you purge the gas line at this time (with the door open). This allows gas to be detected once it enters the firebox, ensuring gas does not build up.
- 3 Close and secure the door (see page 16)
- 4 Turn on gas to the heater. Leak test all gas joints prior to starting the appliance. Start the pilot. Start the main burner. Leak test all gas joints again.
- 5 Check the pilot flame to make sure it looks like the illustration to the below. Adjust the pilot flame if necessary.



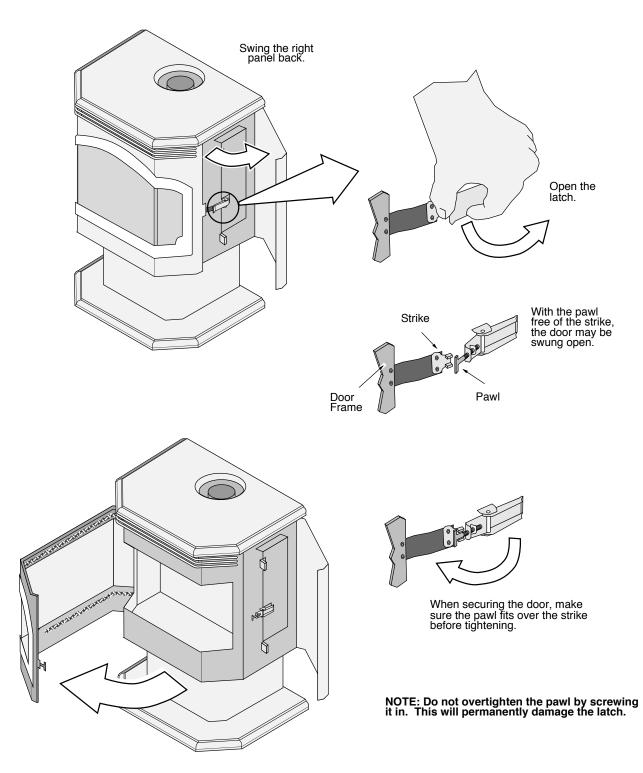
If the vent configuration is installed incorrectly the vent may cause the flames inside the heater to lift or "ghost" – a dangerous situation. Inspect the flames after installation to insure proper performance. If the vent configuration is correct, yet the flames are lifting or ghosting, shut off gas to the heater and contact the dealer for information on remedying the problem.



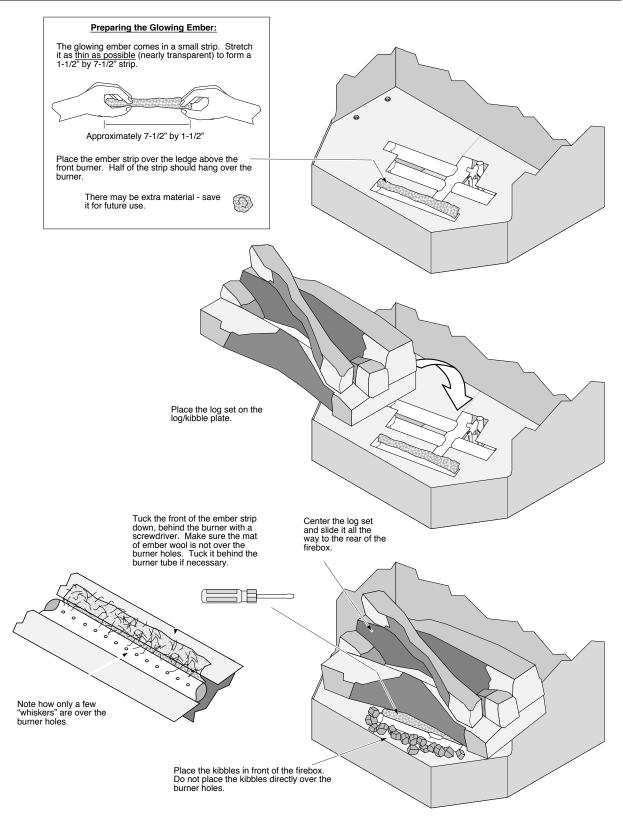
- 7 Turn the flame adjust knob to its highest position the flames should be a maximum 9" to 10" tall. Check the flame on low position. The flames should burn off of each burner hole. If the heater does not work correctly, contact your dealer for a remedy.
- 8 Give this manual to the home owner and fully explain the operation of this heater.

### **Opening the Door**





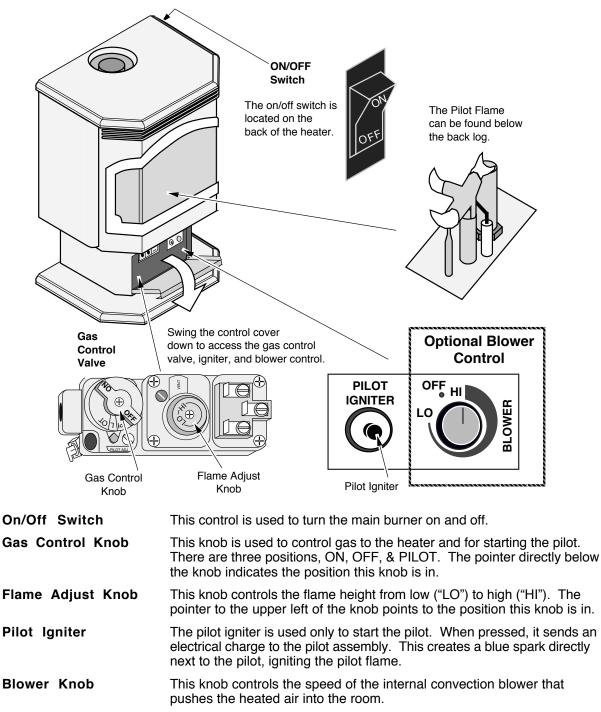
## Log Set and Coal Installation



#### Safety Notice

Read this entire manual (especially the "Safety Precautions" on pages 2 and 3) before using this stove. Failure to follow the instructions may result in property damage, bodily injury, or even death.

### **Location of Controls**



? If using a remote control or thermostat, the On/Off Switch must be left "ON". Turning the On/Off Switch "OFF" will keep the heater off always.

## Operation

### Starting The Pilot Flame

The pilot flame is required to ignite the main burners (it also plays a safety role). It should be left on once lit. It will stay lit unless the gas control valve is turned to "OFF". However, the pilot will go out if the gas is shut off, the propane tank runs out (or low) or if the stove malfunctions. If the pilot turns off frequently, call your dealer for information. To start the pilot follow the directions below:

#### WARNING:

When lighting or re-lighting the pilot, the door must be opened (see page 16).

- **a** Open the door (see page 16 for details).
- b Push the gas control knob in slightly and turn it to the "OFF" position. The knob will not turn from "ON" to "OFF" unless the knob is depressed slightly. Wait five minutes to let any gas that may have accumulated inside the firebox escape. If you smell leaking gas, follow the directions on the cover "IF YOU SMELL GAS".
- c Turn the gas control knob to the "PILOT" position and press the knob in, this will allow gas to flow to the pilot light. Press the red button on the pilot igniter repeatedly until you see the pilot light.

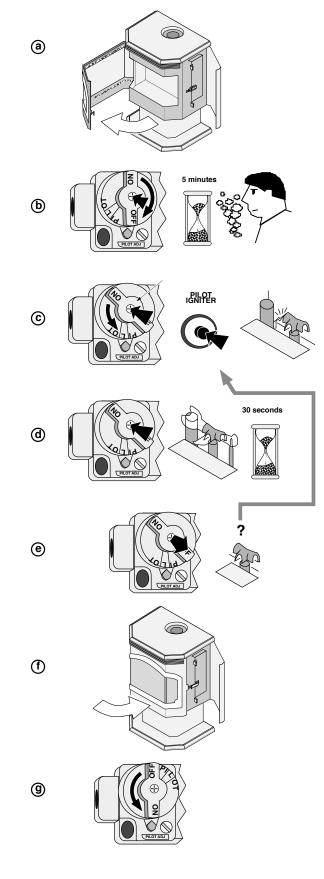
#### WARNING:

If the pilot does not light after 15 seconds, release the knob and call your dealer for service. Do not attempt to light pilot until service has been performed.

#### NOTE:

You may wish to remove the log set to gain a better view of the pilot (see page 17).

- d Keep the gas control knob depressed for 30 seconds once it is lit.
- e Release the gas control knob. If the pilot goes out, repeat step C. If the pilot refuses to stay lit, call your dealer for service. With the pilot lit, proceed to step "f".
- f Close the door.
- **g** Turn the gas control knob counter-clockwise to "ON". The pilot is now lit and the heater can be turned on and off.



### Starting the Heater for the First Time

#### Cleaning Gold Surfaces

Fingerprints or other marks left on gold surfaces may become etched in place if they are not wiped clean prior to turning the stove on. Clean gold surfaces with denatured alcohol and a soft cloth when the heater is cold.

#### Fumes from the Painted Surfaces Curing

Burn the heater at a medium setting for approximately one hour the first time. This will cure the painted surfaces. **Fumes** from the paint curing and oil burning off the steel may occur. This is normal. We recommend you open the window to vent the room.

#### Condensation

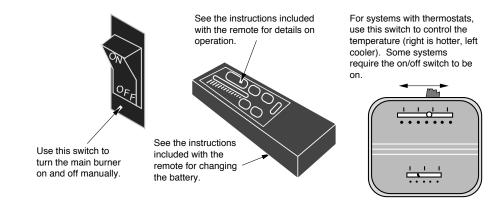
Water may appear on the glass each time you start the heater - this is normal.

#### **Blue Flames**

The flames will be blue when first started. After fifteen minutes the flames will turn a more realistic yellow and orange color.

## Turning the Heater On and Off

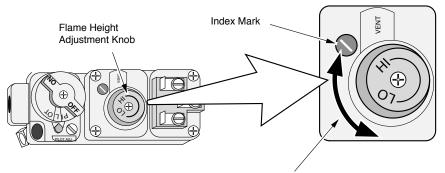
After the pilot has been started...



- **Warning:** Do not place combustible items on top or directly in front of the heater, even temporarily. The optional thermostat may start the heater causing a combustible item to ignite.
- **Note:** If the heater turns on and off frequently while using the thermostat, you may want to adjust the flame height down until it produces just enough heat needed.

### Adjusting the Flame Height

Your heater has an adjustable flame to tailor the look and heat output to your specific needs. It is adjusted by turning the middle dial on the gas control valve.

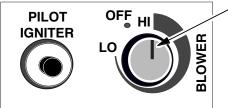


Turn clockwise to adjust the flame higher, counter-clockwise to lower.

## Operation

## Adjusting the Blower Speed (optional)

The blower helps transfer the heat from the heater into the room. It will not turn on until the heater is up to temperature (approximately 10 minutes after starting). See the illustration below for instructions on adjusting the blower speed.

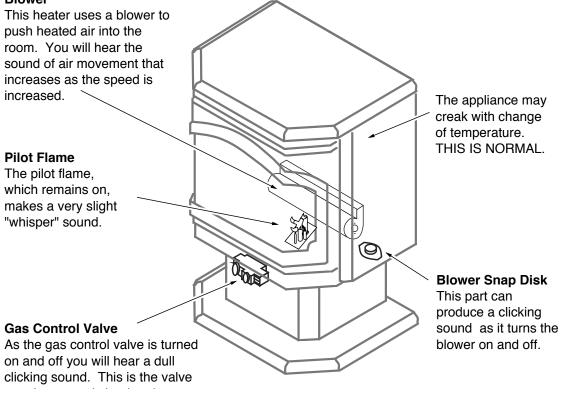


- Blower Knob

Turn the knob all the way counter-clockwise to turn the blower off. One click clockwise turns the blower to high speed. Turning the knob clockwise from the high position decreases the speed of the blower.

## Normal Operating Sounds

#### Blower



#### **Cleaning Your Heater**

**Warning** Fingerprints or other marks left on the optional gold surface may become etched in place if they are not wiped clean prior to turning the stove on.

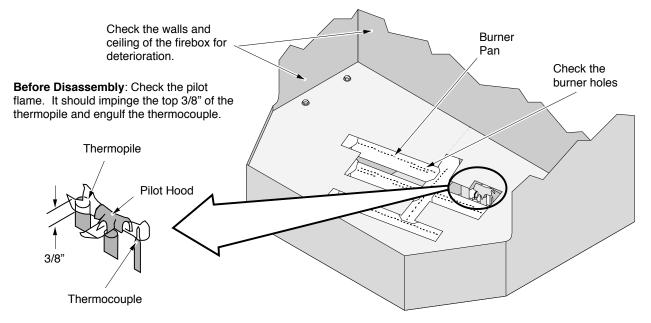
With the heater cool, use denatured alcohol and a soft cloth to clean gold surfaces. Other cleaners may leave a film that may become etched into the gold.

#### Yearly Service Procedure

Warning	Failure to inspect and maintain the heater may lead to improper combustion and a					
_	potentially dangerous situation. We recommend the following procedures be done by a					
	qualified technician.					

- 1 Check the pilot flame. It should engulf approximately 3/8" of the top of the thermocouple (see illustration below). If it does not, contact your dealer for service.
- 2 Shut off gas to the heater by turning the gas control knob to "OFF" (see step A under "Starting the Pilot" on page 19). Let the heater cool for 15 minutes. Open the door (see page 16).
- **3** Remove the log set and embers (see page 17 **NOTE: the log set is fragile**). If any log is cracked or deteriorated, replace it when re-installing. Check the logs for sooting. If excessive sooting is found, the heater will require adjustment. Contact your dealer.
- 4 Clean the burner pan (especially in the burner holes and slots) and inspect the following:
  - Check for burner pan holes that are cracked, severely warped, or corroded.
  - Check the firebox and area around the pilot to make sure there is no warping or damage.

If any problem is found, discontinue use and contact your dealer for service.



- 5 Replace the log set. Inspect the glass gasket. If it is deteriorated, replace. It may be reattached to the glass using high-temperature gasket cement. If the glass is damaged, replace it.
- 6 Check the gas control valve and all of the gas lines. If any damage is found, discontinue use and contact your dealer for service.

- 7 To check the door seal, place a dollar bill along the door perimeter then close and latch the door. If the dollar bill is held in place securely, the door seal is adequate. However, it the dollar bill slides out easily, you should adjust the door. Contact your dealer to obtain directions on tightening the door seal.
- 8 Start the pilot and turn on the main burner. The flames should be orange/yellow and not touch the top of the firebox. If the pilot or main burners do not burn correctly, contact your dealer for service. Monitor the blower operation.
- **9** Remove any debris or vegetation near the vent termination. Contact your dealer if any sooting or deterioration is found near the vent termination.

Problem:	Possible Cause:	Remedy:
Pilot Will Not Flame	A gas shut off valve is turned off	Check all gas shut off valves
	The gas control knob isn't turned to "PILOT"	See "Starting the Pilot Flame" Pg 19
	The valve control knob isn't pushed in	See "Starting the Pilot Flame" Pg 19
	The igniter wasn't pressed repeatedly	See "Starting the Pilot Flame" Pg 19
	No spark from igniter	Igniter Faulty - Contact your Dealer
Main Burners Will Not	The pilot flame has gone out	See "Starting the Pilot Flame" Pg 19
Start	The gas control valve is turned to "PILOT" or "OFF"	See "Starting the Pilot Flame" Pg 19
	The ON/OFF switch is turned to "OFF"	Turn the ON/OFF switch to "ON"
	The remote control is not working correctly	Replace the batteries
	The thermostat is disconnected or set too high	Set the thermostat to a lower
		temperature
Remote Control Does	The pilot light has gone out	See "Starting the Pilot Flame" Pg 19
Not Work	The gas control valve is turned to "PILOT" or "OFF"	See "Starting the Pilot Flame" Pg 19
	The ON/OFF switch is turned to "OFF"	Turn the ON/OFF switch to "ON"
	The remote is too far away from the heater	Use the remote closer to the heater
	The remote control receiver is turned "OFF"	See the remote control instructions
	One of the two remote control batteries is dead	See the remote control instructions
Thermostat Does Not	The pilot flame has gone out	See "Starting the Pilot Flame" Pg 19
Work	The gas control valve is turned to "PILOT" or "OFF"	See "Starting the Pilot Flame" Pg 19
	The ON/OFF switch is turned to "OFF"	Turn the ON/OFF switch to "ON"
	The thermostat is set too high	Set the thermostat to a lower temperature
Blower Does Not	Make sure blower control is turned "ON"	See "Adjusting Blower Speed" Pg. 21
Operate	The heater is not getting electricity	Make sure it is plugged in and the outlet is providing electricity
	The heater is not up to temperature	See "Operating Your Heater"
Flames Are Too Blue	The heater has just been started	This is normal - see "Starting the Heater for the First Time"
Flames Are Too Short (Under 6")	The flame height may be turned too low	Turn the flame height to "HI" - See "Adjusting the Flame Height"

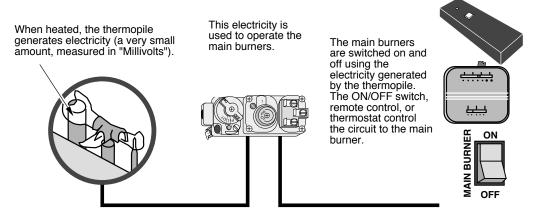
## **Troubleshooting Steps**

#### How this Heater Works

This heater was designed with safety as the primary concern. Many of the components Warning inside this heater are for safety purposes. Therefore, only certified gas service technicians should service this heater.

#### What Turns the Main Burners On and Off

This heater uses a millivolt system to control its operation (a millivolt is a very small amount of electricity). The thermopile and thermocouple generate electricity when heated by the pilot flame. This electricity is used to operate the gas valve. Without enough electricity, the gas valve will not turn on. That is why when starting the pilot the gas control knob has to be pressed in long enough for the thermocouple to heat up and generate enough electricity. The thermopile provides power for the ON/OFF switch, remote control, or thermostat (see the illustration below). Because the thermopile generates the electricity needed to turn the heater on and off, this heater can be operated when the power is out (although the blower will not run).



#### What Prevents Gas Buildup

- This appliance utilizes a high-technology gas valve in conjunction with a pilot flame to ensure no gas builds up inside the firebox.
- The thermocouple (next to the pilot) senses when the pilot flame is lit. If the pilot flame goes out, this thermocouple no longer generates electricity, causing the gas valve to automatically shut off all gas to the heater, preventing the pilot or burner from spilling gas into the firebox.

#### **Pilot Flame**

The pilot flame is a time-proven component that eliminates the possibility of gas buildup inside the firebox.



Thermocouple The thermocouple generates a small amount of electricity. If the pilot flame goes out, the gas valve automatically shuts off all gas.



#### Gas Valve

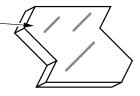
This high-technology valve automatically shuts off all gas if it does not receive a signal External Shut Off Valve from the thermocouple. If any component is damged or sensing a malfunction, or if the wiring is damaged, it will shut off all gas.

Ceramic Glass

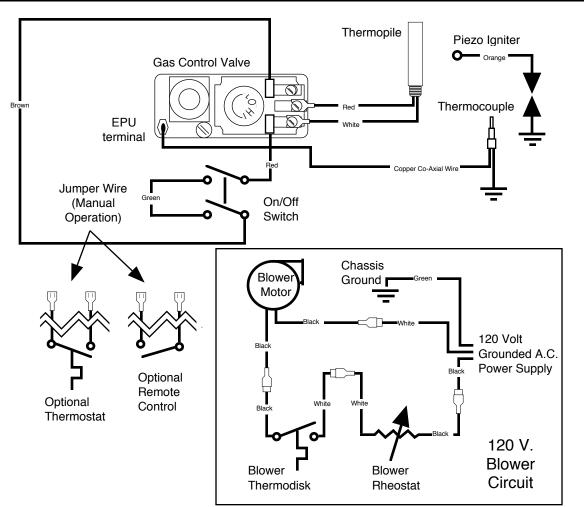
The glass in your heater is the most durable glass available. It has been tested to be extremely resistant to breakage and temperature changes.



This valve is placed on the gas line to shut off gas to the appliance during maintenance procedures.



### Wiring Diagram

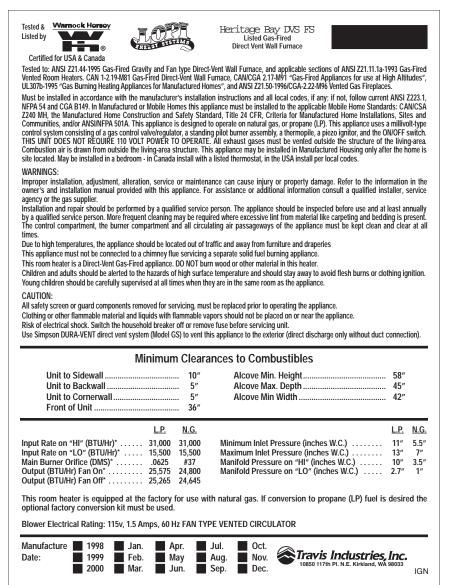


## **Replacement Parts:**

Blower, Convection	98900755A	Orifice, Gas, .0625, LP	98900717
Blower Rheostat w/ Off Position	98900758	Orifice, Gas, #37, NGr	98900713
Control Valve, Gas, Direct Vent, LP	97300130	Orifice, Pilot, .016	91001506
Control Valve, Gas, Direct Vent, NG	97300120	Orifice, Pilot, .021	91001505
Conversion Parts, LP	98900743	Piezo Igniter	98900751
Conversion Parts, NG	93005100	Pilot Assembly, Top Conversion	93006021
		Pilot Tube	91001508
Gasket, Door, 7/8", Black	99900402	Power Cord, With Molex Connector	99300656
Glass, Front	93006042	Pressure Relief Doors	91001542
Glass Gasket, Flat, Self-Adhesive	99900404	Regulator, Natural Gas	98900733
Glass, Side (one piece)	93006043	Regulator, Propane (LP)	98900734
Glowing Ember Strip (Shredded Metal Alloy)	93006052	Snap Disk, 120 Degree - 2 Prong	98900720
Knob, for Rheostat	99300657	Switch, On/Off	98900747
Log, Ember Coals	97200334	Thermocouple	98900748
Log Set ( One Piece)	93006051	Thermopile	98900752
Manual	93508101	Wiring Harness	97200307

## Safety Label

#### The listing label is shown below for your records. It can be found on the back panel.



## Warranty

To register your TRAVIS INDUSTRIES, INC. 7 Year Warranty, complete the enclosed warranty card and mail it within **ten (10)** days of the appliance purchase date to: TRAVIS INDUSTRIES, INC., 10850 117th Place N.E., Kirkland, Washington 98033. TRAVIS INDUSTRIES, INC. warrants this gas appliance (appliance is defined as the equipment manufactured by Travis Industries, Inc.) to be defect-free in material and workmanship to the original purchaser from the date of purchase as follows:

Gold or Nickel Door, Optional Grill (see "Conditions and Exclusions" # 9)

#### Years 1 & 2 - COVERAGE: PARTS & LABOR

Burner Assembly: Burner, Burner Pan, Air Shutter Assembly, Main Burner Orifice

Firebox Assembly: Adjustable Air Restrictor, Pressure Relief Mechanisms (direct vents only), Glass Attachment Mechanism

Gas Control Assembly

Adjustable control valve, millivolt wiring and connectors (located within the metal heater structure), thermopile thermocouple, pilot hood, orifices, pilot gas line, piezo ignitor

Exclusions: Paint. Gasketing

#### Years 3 THROUGH 5 - COVERAGE: PARTS & LABOR

Electrical Assembly:

Ceramic Glass

<u>Ceramic Logs</u>

Gold Plating

Glass (breakage from thermal shock)

Optional Brass Door

Log Set, Coals, Ember Strip (Steel Fiber)

Solid Brass Door (see "Conditions and Exclusions" # 9)

Blower, wiring harness, snap discs, rheostat speed control

Burner Assembly: Burner, Burner Pan, Air Shutter Assembly, Main Burner

Firebox Assembly: Adjustable Air Restrictor, Pressure Relief Mechanisms (direct vents only), Glass Attachment Mechanism

Optional Brass Door

One-way freight allowance on pre-authorized repair done at xclusions: Paint, Gasketing, Electrical Assembly, Gas Control Assembly, Ceramic Glass, Ceramic Logs, Gold & Nickel Plating, Accessories, Re-Installation Allowance Exclusions:

#### Years 6 & 7 - COVERAGE: PARTS ONLY

Burner Assembly:

Burner, Burner Pan, Air Shutter Assembly, Main Burner Orifice

Firebox Assembly:

**Optional Brass Door** 

<u>Accessories</u>

Legs, Pedestal, Panels, Cast Firebacks, Shell Assembly

In cases where heater must be removed from home for repairs, a partial cost of re-installation is covered (pre-authorization required)

One-way freight allowance on pre-authorized repair done at factory is covered.

Convection Heat Exchanger

One-Way Freight Allowance

Convection Heat Exchanger

One-Way Freight Allowance

Re-Installation Allowance

Adjustable Air Restrictor, Pressure Relief Mechanisms (direct vents only), Glass Attachment Mechanism Paint, Gasketing, Electrical Assembly, Gas Control Assembly, Ceramic Glass, Ceramic Logs, Gold & Nickel Plating, Accessories, Convection Heat Exchanger, Re-Installation Allowance, One-Way Freight Allowance, Labor Solid Brass Door (see "Conditions and Exclusions" # 9) Exclusions:

#### **CONDITIONS & EXCLUSIONS**

- This new gas appliance must be installed by a qualified gas appliance technician. It must be installed, operated, and maintained at all times in accordance with the instructions in the Owner's Manual. Any alteration, willful abuse, accident, neglect, or misuse of the product shall nullify this warranty. This warranty is nontransferable, and is made to the ORIGINAL purchaser, provided that the purchase was made through an authorized TRAVIS dealer.
- 2
- Discoloration and some minor expansion, contraction, or movement of certain parts and resulting noise, is normal and not a defect and, therefore, not covered under warranty. The installer must ensure the appliance is burning as per the rating tag at the time of installation. Over-firing (operation a bove the listed BTU rate) of this appliance can cause serious damage and will nullify this warranty. 3
- The warranty, as outlined within this document, does not apply to the chimney components or other Non-Travis accessories used in conjunction with the installation of this product. If in doubt as to the extent of this warranty, contact your authorized TRAVIS retailer before installation. 4
- Travis Industries will not be responsible for inadequate performance caused by environmental conditions such as nearby trees, buildings, roof tops, wind, hills or mountains or negative pressure or other influences from mechanical systems such as furnaces, fans, clothes dryers, etc. 5.
- 6 This Warranty is void if:
  - The unit has been operated in atmospheres contaminated by chlorine, fluorine or other damaging chemicals. а.
  - The unit is subject to submersion in water or prolonged periods of dampness or condensation b Any damage to the unit, combustion chamber, heat exchanger or other components due to water, or weather damage which is the result of, but not limited to, improper chimney/venting installation. С
- 7
- Exclusions to this 7 Year Warranty include: injury, loss of use, damage, failure to function due to accident, negligence, misuse, improper installation, alteration or adjustment of the manufacturer's settings of components, lack of proper and regular maintenance, damage incurred while the appliance is in transit, alteration, or act of God. This 7 Year warranty excludes damage caused by normal wear and tear, such as paint discoloration or chipping, worn or torn gaketing, corroded or cracked logs, embers, etc. Also excluded is damage to the unit caused by abuse, improper installation, modification of the unit, drilling of the orifices, or the use of fuel other than that for which the units configured. Units are shipped for natural gas and must be converted to propane using the included conversion kit. Confirm fuel configuration with your installer. 8.
- Damage to gold, nickel, or brass surfaces caused by fingerprints, scratches, melted items, or other external sources left on the surface is not covered in this warranty. Damage from the use of cleaners other than denatured alcohol on gold or nickel is not covered in this warranty. Damage from the use of abrasive cleaners on brass is not covered in this 9 warrantv.
- TRAVIS INDUSTRIES, INC. is free of liability for any damages caused by the appliance, as well as inconvenience expenses and materials. Incidental or consequential damages are not covered by this warranty. In some states, the exclusion of incidental or consequential damage may not apply. This warranty does not cover any loss or damage incurred by the use or removal of any component or apparatus to or from the gas appliance without the express written permission of TRAVIS INDUSTRIES, INC. and bearing a TRAVIS INDUSTRIES, INC. label of approval. 10
- 11.
- Any statement or representation of TRAVIS products and their performance contained in TRAVIS advertising, packaging literature, or printed material is not part of this 7 year warranty. 12
- 13. This warranty is automatically voided if the appliance's serial number has been removed or altered in any way. If the appliance is used for commercial purposes, it is excluded from No dealer, distributor, or similar person has the authority to represent or warrant TRAVIS products beyond the terms contained within this warranty. TRAVIS INDUSTRIES, INC.
- 14. assumes no liability for such warranties or representations.
- Travis Industries will not cover the cost of the removal or re-installation of hearths, facing, mantels, venting or other components 15.
- If for any reason any section of this warranty is declared invalid, the balance of the warranty remains in effect and all other clauses shall remain in effect. THIS 7 YEAR WARRANTY IS THE ONLY WARRANTY SUPPLIED BY TRAVIS INDUSTRIES, INC., THE MANUFACTURER OF THE APPLIANCE. ALL OTHER WARRANTIES, WHETHER EXPRESS OR IMPLIED, ARE HEREBY EXPRESSLY DISCLAIMED AND PURCHASER'S RECOURSE IS EXPRESSLY LIMITED TO THE WARRANTIES SET FORTH HEREIN. 16. 17.

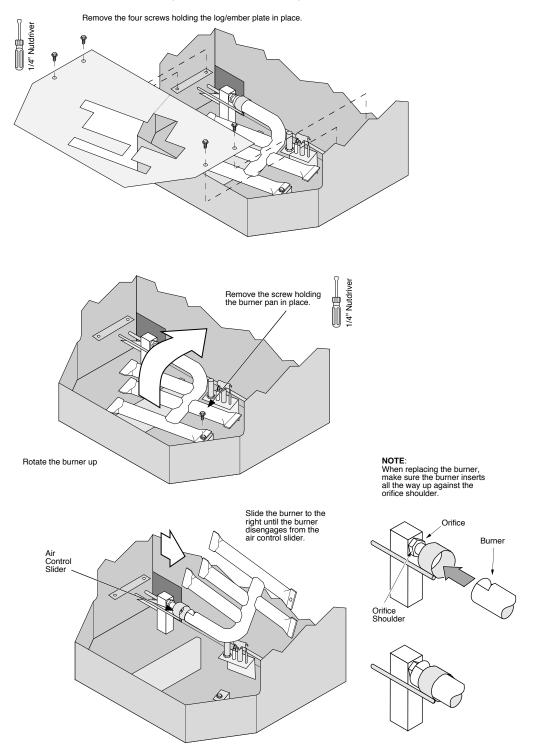
#### IF WARRANTY SERVICE IS NEEDED:

- 1. If you discover a problem that you believe is covered by this warranty, you MUST REPORT it to your TRAVIS dealer WITHIN 30 DAYS, giving them proof of purchase, the purchase date, and the model name and serial number.
- Travis Industries has the option of either repairing or replacing the defective component. 2. If your dealer is unable to repair your appliance's defect, he may process a warranty claim through TRAVIS INDUSTRIES, INC., including the name of the dealership where you purchased the appliance, a copy of your receipt showing the date of the appliance's purchase, and the serial number on your appliance. At that time, you may be asked to ship your appliance, freight charges prepaid, to TRAVIS INDUSTRIES, INC. TRAVIS INDUSTRIES, INC., at its option, will repair or replace, free of charge, your TRAVIS appliance if it is found to be defective in material or workmaship within the time frame stated within this 7 year warranty. TRAVIS INDUSTRIES, INC. will return your appliance, free of charge, your TRAVIS appliance charges (years 1 to 5) prepaid by TRAVIS INDUSTRIES, INC. to your regional distributor, or dealership. 3
- Check with your dealer in advance for any costs to you, when arranging a warranty call. Dealers may require you to pay a service or trip charges for any warranty work. This 4. charge can vary from store to store

### LP Conversion Instructions

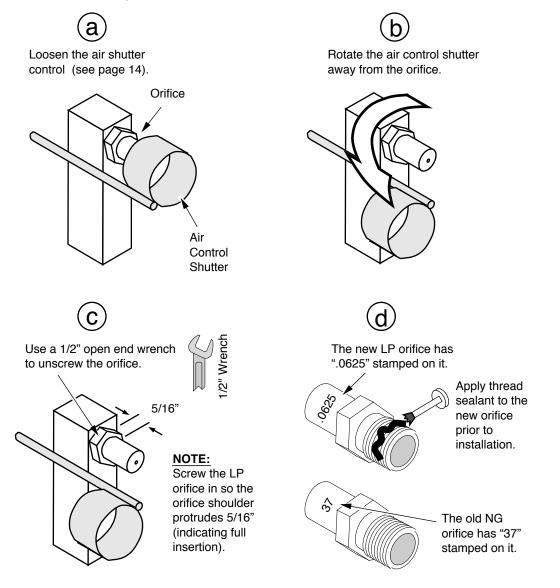
The propane conversion kit should be installed prior to installing gas line to ensure proper gas use.

- 1 Open the door (see page 16).
- 2 Remove the burner (see illustration below).

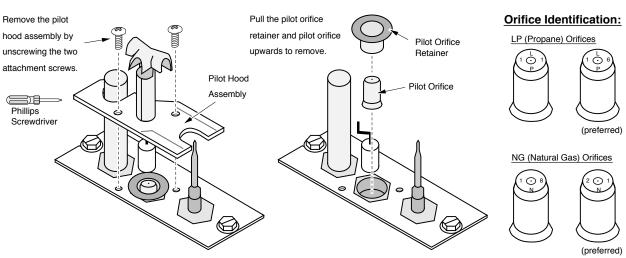


3

Follow the directions below to replace the natural gas orifice with the propane (LP) orifice. When replacing the burner pan (step # 7), make sure to guide the air control shutter over the burner pan.



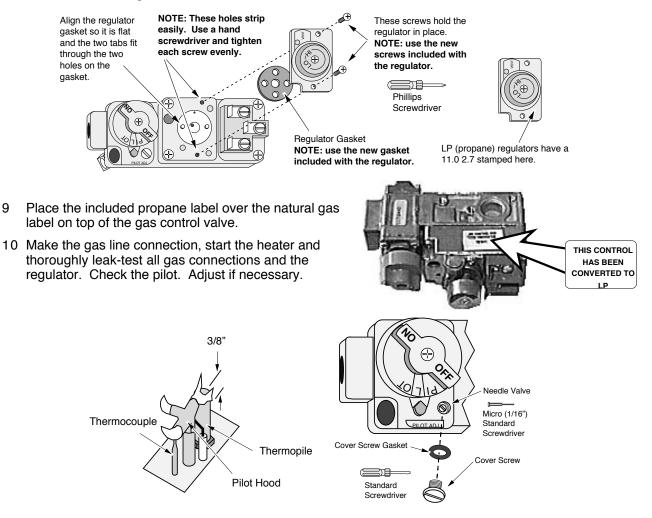
4 Remove the pilot orifice following the instructions below. Replace with the propane pilot orifice. The propane conversion kit includes a .016" (labeled LP 16) or .011" (labeled LP 11) pilot orifice. The .016" orifice is preferred because it allows for greater pilot adjustment.



VIEW FROM THE REAR

- 5 Remove the pilot orifice. It may be resting on the pilot tube or lodged inside the pilot assembly (tap the assembly from above until it falls out). Place the propane pilot orifice onto the pilot tube (the LP orifice is .016" diameter - it has "16" stamped on it). Insert the pilot tube (with orifice) into the pilot tube port and tighten the compression nut until tight. NOTE: Leak test this connection after the heater is installed and gas is connected.
- 6 Replace the pilot assembly (follow the instructions in step 4 in reverse order). Make sure the pilot assembly gasket is placed correctly.
- 7 Replace the burner pan (see step 3). Install the logs and embers. Close the door.

8 Remove the regulator from the front of the gas control valve. Replace with the propane regulator, using the new gasket and screws included with the regulator. NOTE: Leak test this area after the heater is installed, gas is connected, and the main burner is lit.

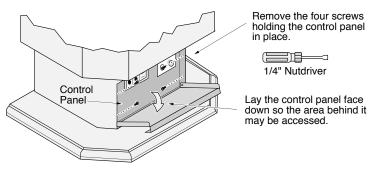


## Blower (Part # 98900127)

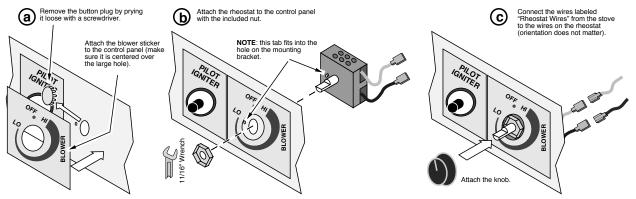
9

The optional blower boosts airflow through the convection channel, increasing heat transfer. Follow the directions below to install.

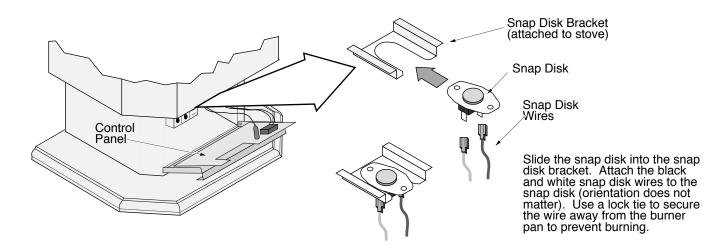
- Hint We strongly suggest installing the blower prior to installing the stove. It can be installed after installation, but it is more difficult.
- 1 Remove the control cover from the front of the stove (see the directions to the right).



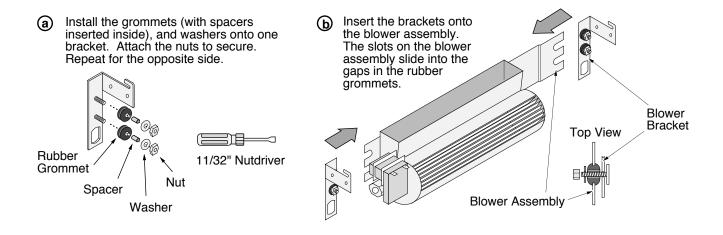
2 Attach the rheostat and rheostat wires following the directions below.



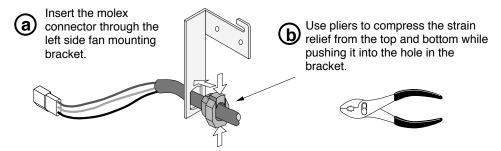
3 Install the snap disk following the directions .



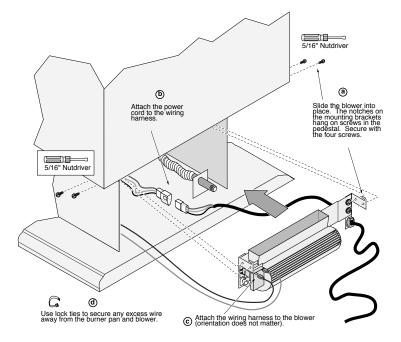
4 Install the blower mounting hardware onto the left and right fan mounting bracket.



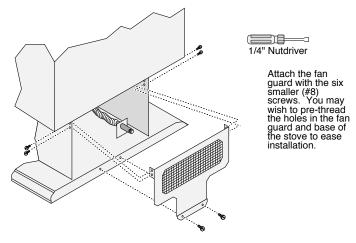
5 Use the included strain relief to attach the power cord to the left side mounting bracket.



6 Install the blower assembly following the directions below.



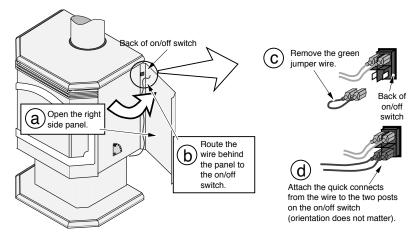
7 Attach the fan guard with the six screws following the directions below.



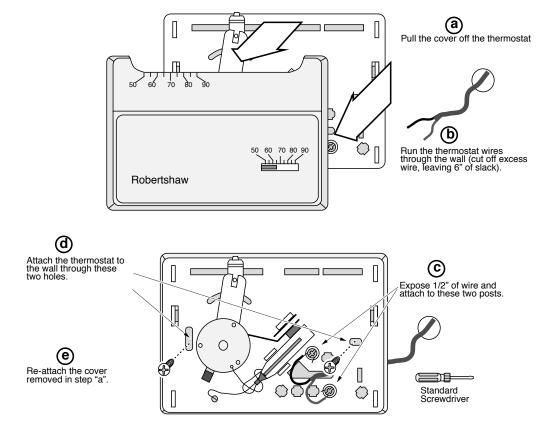
8 Replace the control panel removed in step 1.

## Thermostat (Part # 99300650)

- ! Do not connect 120 VAC to the gas control valve or wiring of this unit.
- 1 Route the thermostat wire through the back of the right side panel (there is a hole beneath the on/off switch) and attach to the on/off switch (see the illustration below).



- 2 Pull through all the slack on the wire (you may wish to wrap the wire in electrical tape to prevent damage to the wire). Determine a location for the thermostat that is within range of the 50' length of thermostat wire. It should be centralized in the room and away from the heater. The wire may be routed externally on the wall or behind the wall (preferred).
- 3 Cut the thermostat wire so there is approximately 6" of slack (NOTE: Do not splice thermostat wires together-this leads to too much electrical resistance). Follow the directions below to install the thermostat.



### **Remote Thermostat**

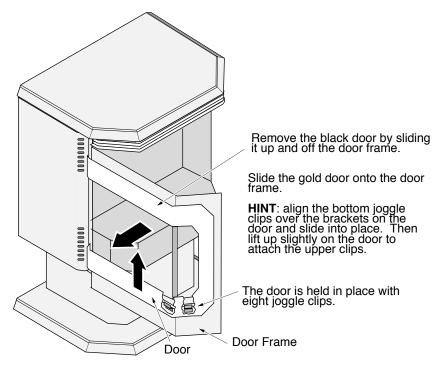
- ! Do not connect 110-120 VAC to the gas control valve or wiring system of this unit.
- Follow the instructions included with the remote thermostat for installation.

#### Using the Remote Thermostat

The remote thermostat has a 1 to 2 minute lag time between the time the thermostat is turned up and the heater turns on. Included with the remote thermostat is a set of instructions that details the operating characteristics of this optional component.

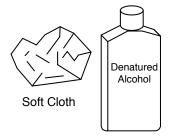
#### Gold Door (part # 99300523)

Follow the directions below to install the optional gold door.



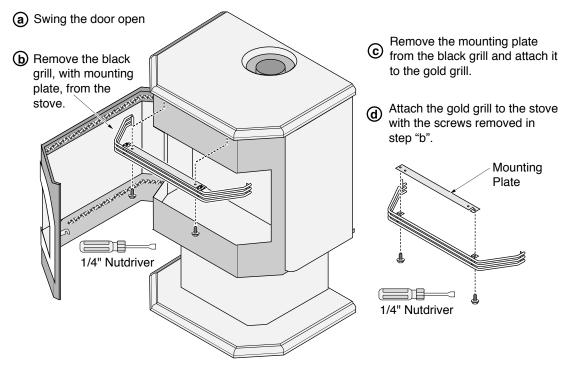
#### WARNING:

Clean the gold surface prior to starting the stove. Any marks left on the gold may become etched-in by the heat of the stove. Use denatured alcohol and a soft cloth to clean.



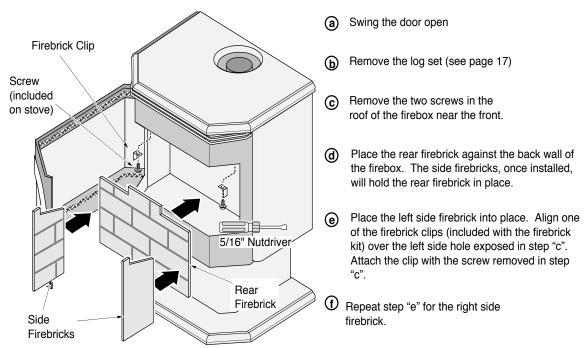
## Gold Grill (part # 93005034)

Follow the directions below to install the optional gold grill.



### Firebrick (part # 98500746)

Follow the directions below to install the optional firebrick.



37

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### **ADDENDUM #1 Interior Masonry Chimney Conversions**

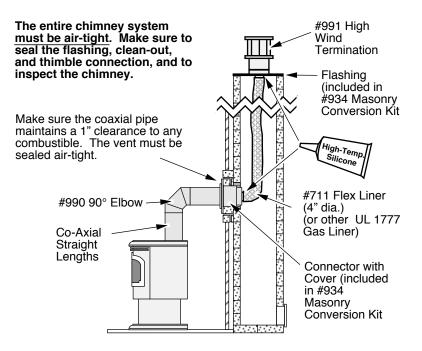
- Follow the requirements and use the equipment listed in the illustration to the right to install this appliance into an interior masonry chimney.
- Maximum vertical rise is 30'
- Minimum vertical rise is 10'
- Use the following restrictor positions:

Position 2 for heights between 10' and 14'

Position 3 for heights between 14' and 22'

Position 4 for heights between 22' and 34'

NOTE: these restrictor positions are based upon lab tests. The ideal restrictor position may vary slightly.



### **ADDENDUM #2 Class A Chimney Conversion Kit**

Simpson Duravent provides a conversion kit for those wishing to use an existing wood stove chimney to vent this direct vent stove. The illustration below gives an overview of this type of installation. See the instructions included with the kit for details.

Warning The conversion kit does not work on interior masonry chimneys.

**Warning** Do not exceed the maximum vertical rise (see the section "Approved Vent Configurations" starting on page 9) allowable. Remember to set the restrictor position to the correct position (based upon the vertical rise height - see the chart on page 10).

#### Chimney Conversion Kit A (# 931)

Metalbestos 6" (150 mm) I.D. Security Chimneys 6" (150 mm) I.D. Jackes-Evans 6" (150 mm) I.D. Hart & Cooley 6" (150 mm) I.D. Pro-Jet 6" (150 mm) I.D.

#### Chimney Conversion Kit B (# 932)

Simpson Dura-Vent 6"(150 mm) I.D. Air-Jet 6" (150 mm) I.D. Metal-Fab 6" (150 mm) and 7" (175 mm) I.D. Amer. Metals 6" (150 mm) & 7" (175 mm) I.D. Metalbestos 7" (175 mm) and 8" (200 mm) I.D. Jackes-Evans 7" (175 mm) and 8" (200 mm) I.D. Hart & Cooley 7" (175 mm) and 8" (200 mm) I.D. Pro-Jet 7" (175 mm) and 8" (200 mm) I.D. Security Chimneys 8" (200 mm) I.D.

#### Chimney Conversion Kit C (# 933)

Simpson Dura-Vent 7" (175 mm) and 8" (200 mm) I.D. American Metals 8" (200 mm) I.D. Air-Jet 8" (200 mm) I.D. Metal-Fab 8" (200 mm) I.D. American Metals 8" (200 mm) I.D. Each Kit Contains: Retro Connector

Retro Vertical Top

#### Additional Equipment Required:

Termination (#991) 4" Flex (#711 or U.L. 1777) Co-Axial Sections

